

**BLAKELY  
SOKOLOFF  
TAYLOR &  
ZAFMAN**

A LIMITED LIABILITY  
PARTNERSHIP INCLUDING  
LAW CORPORATIONS

1279 OAKMEAD PARKWAY  
SUNNYVALE, CALIFORNIA 94085  
(408) 720-8300 (Telephone)  
(408) 720-8383 (Facsimile)

RECEIVED  
CENTRAL FAX CENTER  
SEP 21 2006

**FACSIMILE TRANSMITTAL SHEET (TRANSMITTAL TO PTO)**

Deliver to: Examiner Michael N. Opsasnick -Art Unit 2626  
Firm Name: U.S. PATENT AND TRADEMARK OFFICE  
Fax Number: 571-273-8300 Telephone No.: \_\_\_\_\_  
From: Jordan M. Becker  
Date: September 21, 2006 Time: \_\_\_\_\_  
Operator: Dianne Neathery Matter: 003932.P006XX  
Number of pages including cover sheet: 8  
In Re Patent Application of: Michael H. Cohen  
Application No.: 10/046,026  
Filed: January 11, 2002  
For: Detection of Characteristics of Human-Machine Interactions for Dialog  
Customization and Analysis

Enclosed are the following documents:

☒ Response to Office Action date mailed 6/21/2006 (7 pages)

**CERTIFICATE OF TRANSMISSION**

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office

on:

Date of Transmission September 21, 2006

Dianne Neathery  
(Typed or printed name of person transmitting paper)

Dianne Neathery  
(Signature of person transmitting paper)

**CONFIDENTIALITY NOTE**

The documents accompanying this facsimile transmission contain information from the law firm of Blakely Sokoloff Taylor & Zafman LLP that is confidential or privileged. The information is intended to be for the use of the individual or entity named on this transmission sheet. If you are not the intended recipient, be aware that any disclosure, copying, distribution, or use of the contents of this faxed information is prohibited. If you have received this facsimile in error, please notify us by telephone immediately so that we can arrange for the retrieval of the original documents at no cost to you.

IF YOU EXPERIENCE ANY DIFFICULTY IN RECEIVING THE ABOVE PAGES, PLEASE CALL (408) 720-8300 AND ASK FOR THE OPERATOR NAMED ABOVE.

(Rev. 11/23/97)

Attorney Docket No.: 3932P006XX

Patent

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED  
CENTRAL FAX CENTER

In re Patent Application for:

Michael H. Cohen et al.

Serial No.: 10/046,026

Filing Date: 01/11/2002

For: DETECTION OF CHARACTERISTICS OF  
HUMAN-MACHINE INTERACTIONS FOR  
DIALOG CUSTOMIZATION AND  
ANALYSIS

Examiner: Opsasnick, Michael N.

SEP 21 2006

Group Art Unit: 2626

Confirmation no.: 6537

which is a continuation-in-part of:

Serial No.: 09/412,173

Filing Date: 10/04/1999

which issued as US Patent No. 6,859,776 B1

Issued: 02/22/2005

which is a continuation-in-part of:

Serial No.: 09/203,155

Filing Date: 12/01/1998

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 2231301450CERTIFICATE OF TRANSMISSIONI hereby certify that this correspondence is being  
facsimile transmitted to the U.S. Patent and

Trademark Office on:

September 21, 2006

(Date of Transmission)

Dianne Neathery

(Typed name of person transmitting paper)

Dianne Neathery  
(Signature of person transmitting paper)RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed on 6/21/2006, please reconsider the present  
application in view of the following remarks.